

Corsairs Legacy Website Refund Policy

Last updated: 08/01/2023

Thank you for your interest in Corsairs Legacy. This Refund Policy outlines the terms and conditions under which refunds will be granted for purchases made on the [Corsairs Legacy website](#) operated by Mauris ("Company," "we," "us," or "our"). Please read this policy carefully before making a purchase.

Digital Purchases

All purchases of digital products, including in-game items, virtual currency, downloadable content, and game licenses, are final and non-refundable unless otherwise specified in this policy or required by applicable law.

Refund Eligibility

Refunds may be considered under the following circumstances:

1. **Technical Issues:** If you experience technical issues preventing you from accessing or enjoying the purchased product, you may be eligible for a refund. You must contact our customer support within 7 days from the purchase date and provide detailed information about the issue.
2. **Unauthorized Transactions:** If you believe that a purchase was made on your account without your authorization, please contact us immediately. We will investigate the issue and provide a refund if the transaction is confirmed to be unauthorized.

Refund Process

To request a refund, please follow these steps:

1. Contact our customer support team at <https://corsairslegacy.com/contacts> within the specified time frame.
2. Provide your purchase details, including the transaction ID and a description of the issue.
3. Our support team will review your request and respond to you within 5 business days with further instructions.

Non-Refundable Items

The following items are generally non-refundable:

1. Used or consumed in-game items.
2. In-game currency purchases.
3. Digital products that have been redeemed or activated.

Exceptions

Certain jurisdictions may have specific refund laws that override this policy. If you are located in such a jurisdiction, the applicable laws will govern refunds for purchases made on our website.

Contact Us

If you have any questions or concerns about our refund policy, please contact us at <https://corsairslegacy.com/contacts>

Changes to Refund Policy

The Company reserves the right to modify or update this Refund Policy at any time. The "Last updated" date at the top of this page indicates when the latest changes were made. Your continued use of the website and making purchases after any changes to the policy constitutes your acceptance of the updated Refund Policy.

By making a purchase on the Corsairs Legacy website, you agree to the terms of this Refund Policy.